

On behalf of Shell**Subject:** Shell people respond to wildfires in Fort McMurray**Sent:** Thursday, May 05, 2016

Please share with you respective contractors and unions.

Here's link to Shell's latest [news release on the situation](#) along with a summary of how Shell is impacted and what support we are lending to respond to the situation.

Shell impacts

- While our operations are currently far from the fires (our site is about 95km North of Fort McMurray), we have shut down production at our Shell Albian Sands mining operations so we can focus on getting families out of the region. All non-essential staff has been asked not to come to site to report to work (even if they are scheduled to work) unless requested.

Shell support being provided

- Our work camp, Albian Village, is now open to all evacuated Fort McMurray residents who need a safe place to stay and we are evacuating non-essential staff to make room for those who need it most. We don't have an exact number for how many are currently at the Village (it's continually changing as people come in and are flown out) but capacity is 2000. We have enough food and beds available for everyone there.
- We have aircraft flying employees and their families to Calgary and Edmonton and have staff on hand to help them when they land.
- The Albian Airstrip is also supporting evacuation for the Athabasca Chipewyan First Nation, Mikisew Cree First Nation and others.
- A hotline has been established for employees (403-691-2000 or toll-free at 1-877-691-2008). The general public is being directed to Shell's customer service centre at 1-800-661-1600
- Shell will be matching employee contributions made to the Canadian Red Cross through a dedicated donation page.
- We have offered use of the Albian airport in close consultation with the provincial emergency response team. 25 flights departed from the Albian airstrip today and flights will continue to be open to all evacuees. New aircraft constantly arrive with critical medications and supplies.
- Two fire teams have been made available to support firefighting efforts in the region and we are also providing diesel fuel for emergency response vehicles.

Ron Harry
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